

# i2i ORIENTATION WEEK.

INFORMATION FOR NEW STUDENTS 2024/25

**Orientation week: Monday 2 September to Sunday 22 September**

## Welcome to Northumbria!

A number of resources are available to help you get started on your student journey. This includes your Newcastle Welcome Guide and International Student Guide. You will find links to these from the **Getting Started at Northumbria web pages**.

This is also where you'll find information on a number of essential actions and key tasks. Use the interactive checklist to ensure you complete them all!

## HELP AND SUPPORT

Ask4Help is the name of our frontline student support service, available online, on campus and by telephone. Ask4Help can resolve a large number of your enquiries straight away - where you need more in-depth support, they will make sure your query reaches the right team.

- Browse knowledge articles and access support through **Ask4Help Online** on your Student Portal.
- Call Ask4Help on **0191 227 4646** (available 24/7 during term time).
- Visit Ask4Help on campus at the **Ask4Help Service Desk** in Student Central, City Campus Library (building 13 on the City Campus map) or the Ask4Help Service Desk at Coach Lane Campus Library (building 9 on the Coach Lane Campus map). You can view our **Campus Maps** on Ask4Help Online on your Student Portal.

## GETTING STARTED CHECKLIST:

- COMPLETE YOUR ENROLMENT
- ARRANGE SUPPORT REQUIREMENTS IF NECESSARY
- ACTIVATE YOUR UNIVERSITY IT ACCOUNT AND DUO SECURITY
- GET TO KNOW ASK4HELP ONLINE AND YOUR STUDENT PORTAL
- ACCESS YOUR TIMETABLE
- COLLECT YOUR SMARTCARD
- DOWNLOAD SAFEZONE
- REGISTER WITH A DOCTOR/GP

Further information can also be found in the article **Getting Started at Newcastle Campus** in Ask4Help Online on your Student Portal.

# FAQs

CLICK ON THE LINKS BELOW TO FIND ANSWERS TO FREQUENTLY ASKED QUESTIONS FROM CURRENT STUDENTS ON THE INTERNATIONAL SOCCER ACADEMY:

**Q:** How do I update my mobile number with **DUO multi-factor authentication**?

**Q:** How does **Federal Aid** work?

**Q:** Can you provide a **breakdown of my i2i fees**?

**Q:** Can I check that you have **received a payment**?

**Q:** Where can I get **further support**?

## YOUR NEW HOME

USE THE LINKS BELOW TO FIND OUT MORE ABOUT THE NORTHUMBRIA STUDENT COMMUNITY AND THE LOCAL AREA:

### Explore your campus and city:

- **Northumbria Sport** - access the gym, sports clubs and classes
- **Your Students Union** - discover services, societies and social events
- **NE1 Website** - your guide to what's going on in Newcastle city centre

### Finding your way around Northumbria University:

- Navigate your way around City Campus and Coach Lane Campus using **Campus Maps**.

### Travelling between Campuses:

- You can use the no 1 bus to **travel for free** between City Campus and Coach Lane Campus – just show your **University Smartcard**. You can use your offer letter or enrolment letter as proof of student status until you collect your Smartcard in September.

### IMPORTANT INFORMATION

- If you have not received your login details please contact **Applicant Services**.
- If you have lost your login details or need to re-set your password, please contact **IT services**.



# ORIENTATION TIMETABLE.

Please note that team activities may be subject to change where they are weather dependent.

## WEEK 1

MONDAY 2 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> Arrival day for new starters. Those that arrive over the weekend will likely train. New starters to be collected in minibuses.</li> <li>• <b>Afternoon:</b> Team trainings 1-5pm</li> </ul>
TUESDAY 3 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> i2i led Inductions on Campus, male and female new starters</li> <li>• <b>Afternoon:</b> Team trainings 1-5pm</li> </ul>
WEDNESDAY 4 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> Trinity Square Tour - Coaches to show local amenities - all staff and all new starters</li> <li>• <b>Afternoon:</b> Team trainings 1-5pm</li> </ul>
THURSDAY 5 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> Northumbria University Campus Tour, all new starters</li> <li>• <b>Afternoon:</b> Team trainings 1-5pm</li> </ul>
FRIDAY 6 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> 10am-12pm Smart card collection at Student Central, City Campus</li> <li>• <b>Afternoon:</b> Team trainings 1-5pm</li> </ul>
SATURDAY 7 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> Male game Wearside League, students to watch if at home</li> <li>• <b>Afternoon:</b> Personal Time</li> </ul>
SUNDAY 8 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> Female Game NERWFL, new girls will be involved</li> <li>• <b>Afternoon:</b> Personal Time</li> </ul>

## WEEK 2

MONDAY 9 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> Team Activity 1: Jesmond Dene, Tynemouth, Metro Centre, Quayside/City Centre Walk, Team Meal, Team Social</li> <li>• <b>Afternoon:</b> Team trainings 1-5pm</li> </ul>
TUESDAY 10 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> 9-10am Ask4Help induction at Student Central, City Campus 10-11am BUCS intro at Corry 11am-12pm FAFSA/Loans session at Corry</li> <li>• <b>Afternoon:</b> Team trainings 1-5pm</li> </ul>
WEDNESDAY 11 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> NFYL Games start for Female and Male U19s 13:30 Kick off</li> <li>• <b>Afternoon:</b> Team trainings 1-5pm</li> </ul>
THURSDAY 12 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> 10-11am SU welcome at TBC 11am-12pm Ask4Help session 2 at Student Central, City Campus</li> <li>• <b>Afternoon:</b> Team trainings 1-5pm</li> </ul>
FRIDAY 13 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> 10am-12pm Level 3 and 4 Sport Induction at NBD442 1-3pm Sport 5 a side competition at Coach Lane Team Activity 2 (Business only): Jesmond Dene, Tynemouth, Metro Centre, Quayside/City Centre Walk, Team Meal, Team Social</li> <li>• <b>Afternoon:</b> Team trainings 1-5pm</li> </ul>
SATURDAY 14 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> Male game Wearside League, students to watch if at home</li> <li>• <b>Afternoon:</b> Personal Time</li> </ul>
SUNDAY 15 SEPTEMBER	<ul style="list-style-type: none"> <li>• <b>Morning:</b> Female Game NERWFL, new girls will be involved</li> <li>• <b>Afternoon:</b> Personal Time</li> </ul>

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## WEEK 3

MONDAY 16 SEPTEMBER	<ul style="list-style-type: none"><li>• <b>Morning:</b> Team Activity 3, Jesmond Dene, Tynemouth, Metro Centre, Quayside/City Centre Walk, Team Meal, Team Social</li><li>• <b>Afternoon:</b> Team trainings 1-5pm</li></ul>
TUESDAY 17 SEPTEMBER	<ul style="list-style-type: none"><li>• <b>Morning:</b> University session catch up 1</li><li>• <b>Afternoon:</b> Team trainings 1-5pm</li></ul>
WEDNESDAY 18 SEPTEMBER	<ul style="list-style-type: none"><li>• <b>Morning:</b> NFYL Fixtures male and female 13:30 Kick off</li><li>• <b>Afternoon:</b> Team trainings 1-5pm</li></ul>
THURSDAY 19 SEPTEMBER	<ul style="list-style-type: none"><li>• <b>Morning:</b> University session catch up 2</li><li>• <b>Afternoon:</b> Team trainings 1-5pm</li></ul>
FRIDAY 20 SEPTEMBER	<ul style="list-style-type: none"><li>• <b>Morning:</b> Team Activity 4, Jesmond Dene, Tynemouth, Metro Centre, Quayside/City Centre Walk, Team Meal, Team Social</li><li>• <b>Afternoon:</b> Team trainings 1-5pm</li></ul>
SATURDAY 21 SEPTEMBER	<ul style="list-style-type: none"><li>• <b>Morning:</b> Male game Wearside League, students to watch if at home</li><li>• <b>Afternoon:</b> Personal Time</li></ul>
SUNDAY 22 SEPTEMBER	<ul style="list-style-type: none"><li>• <b>Morning:</b> Female Game, NERWFL, new girls will be involved</li><li>• <b>Afternoon:</b> Personal Time</li></ul>

