



Technical Extenuating Circumstances (TECs) - Student Guidance

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Student guide to Technical Extenuating Circumstances (TECs)

Technical extenuating circumstances can affect a whole exam/assessment, a series of exams (e.g. fire alarm going off in a building) or an identifiable sub-set disruption in a particular room or at a partner college. A sub-set could be on a student if s/he was undertaking an exam alone.

Key points

- Raised by invigilators on behalf of student/s
- Considered at the Programme Assessment Board (PAB) as part of moderation of module results
- Any mark adjustment should be informed by relevant statistical evidence

Normally acceptable circumstances

- Equipment failure in lab, including IT and network failure
- Procedural errors made by University staff, affecting a group of students or an individual student

Normally unacceptable circumstances

- Student computer/printer failure