

WiFi at Northumbria – How to connect using your Smartphone

While on campus you can connect to the NU Simply Web wireless network on your Smartphone. The following is a general guide to the settings that you will need to be able to connect to this network.

Android

- 1 Navigate to your Wi-Fi Settings and select **NU Simply Web**
- 2 You may be asked to select some/or all of the following settings:

Security	802.1 x Enterprise
Security settings for authentication	(EAP Method) = PEAP
Phase 2 Authentication	MSCHAPV2
CA Certificate	Select Do not Validate
User Certificate	To be left blank (unspecified)
Identity	Your Northumbria username
Anonymous Identity	To be left blank
Password	Your Northumbria password

- 3 To finish the configuration press **Connect**
- 4 You will then be connected to the NU Simply Web WiFi Network.

Apple iOS

iOS devices tend to connect with just your username and password. If, however, you receive any certificate errors, please follow these steps:

- 1 Go to the Home screen and tap **Settings > WiFi**
- 2 If your Wi-Fi is not already enabled (it says Wi-Fi Off at the top of the page), then slide it to the right to switch it to **On**
- 3 Your device should now scan for networks and show you those that it finds. You need to select the one called **NU Simply Web** and then enter your Northumbria username and password when prompted. (Both your Username and Password are case sensitive)
- 4 Tap **Join**. After a second or so the certificate screen will appear, tap **Accept**
- 5 Now return to the **Home** screen and then tap **Safari** to browse.

Troubleshooting Tip:

If you've connected to Simply Web before but it won't connect this time, tap on **NU Simply Web** and then select Forget this Network.

Select **NU Simply Web** from the list of available networks again and it will prompt you for your Northumbria Username and Password. Enter these details and you'll be able to access.

Get email on your Smartphone

See our guide: [Accessing Student Email via the Outlook App](#)



A graphic with a black header and a white body. The header contains a circular icon with '24 HOURS' and the text 'IT SERVICE DESK - OPEN 24 HOURS, 365 DAYS A YEAR'. The body contains contact details for Email, Phone, and Chat.

24 HOURS	IT SERVICE DESK - OPEN 24 HOURS, 365 DAYS A YEAR
Email	servicedesk@northumbria.ac.uk
Phone	0191 227 4242
Chat	northumbria.ac.uk/itchat