

WiFi networks for Visitors



**Northumbria
University**
NEWCASTLE

There are two ways for visitors to connect to the WiFi network at Northumbria:

Eduroam

Visitors to Northumbria can log on to our WiFi network using the username and password from their home university or college, as long as their institution is an Eduroam member. Visitors should check out how to connect to Eduroam at their home university/college before arriving at Northumbria.

More information on Eduroam at Northumbria and participating institutions in the UK and worldwide can be found at www.northumbria.ac.uk/eduroam

WiFi for Visitors – WiFi Guest

Visitors that are not able to connect via Eduroam can use the free Cloud WiFi network **WiFi Guest** to access the Internet via their own equipment while on campus. Examples of this would be visitors who are attendees of an event or conference.

Here are the steps to get connected:


- From the device connect to the network **WiFi Guest**
- Open a web browser
Note: if you receive a **Certificate** notice, select **Proceed Anyway** to continue
- On The Cloud landing page locate the box **Get online at Northumbria University** and click **Go**
- Scroll down to select **Create Account**
- Enter some details and the account will be created.
- The device will then be connected to **WiFi Guest**



Prefer to prepare in advance?

If you'd like to get setup ahead of time, you can register for an account beforehand then all you'll need to do is login: <https://service.thecloud.net/service-platform/login/registration/>

IT Support - open 24 hours, 365 days a year

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