

The SUE Questionnaire - Guidance for Students.

What is the SUE questionnaire?

- The aim of this brief questionnaire is to provide service user (SU) feedback on your performance in practice.
- The questionnaire is split into six simple criteria and the service user is asked to rate you on a four point scale. There is also scope for additional comments at the end.
- This feedback should be confidential, i.e. you will not be told which service users have provided feedback. However you will be given the completed questionnaire and you will be able to use it as evidence.

How should the SUE questionnaire be administered?

- Your mentor will be integral to facilitating SU feedback
- Any SU feedback is valuable. As a guide we think your mentor should choose **THREE** service users during your placement who they feel will be able to complete the questionnaire. However more or less than this number is acceptable providing the feedback is confidential.
- Your mentor may choose patients or clients you have been looking after but they could also choose a partner, parent, family member or friend of a SU. The feedback should be anonymous therefore you should **NOT** be present when the questionnaire is completed.
- The feedback should be shared with you as soon as possible and the implications of any findings should be discussed. You may use the completed questionnaire as a form of evidence and it should be kept in your PPDF folder.
- The completed questionnaire should inform the mentors judgement in practice but the final decision about signing off progression criteria and/or competencies lies with the mentor.

If you have any questions please contact your PPF or the Northumbria University member of staff supporting the student.

The questionnaire has been successfully piloted, however if you have any suggestions for improvements to the tool or process, or are struggling to get a suitable answer to your initial questions please contact:

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