



In collaboration with Northumbria Sport and your Students Union, we are here to help you make the most of your time in Newcastle. From Paddle Boarding to Cocktail Making, we have the excursion for you and friends to enjoy!

### Terms and Conditions

To ensure you have the best experience, we ask that you read the following terms and conditions:

- Please ensure you have read the description of the event and have everything you need to take part, due to the nature of the activities, time limits will prevent the group from leaving any later than the specified. Please ensure you arrive at the correct meeting place in good time.
- We use the services of other agents such as coach operators and taxi services to provide transport for some events. We cannot be held responsible for the failure of any of these companies to supply the services required. If any of our suppliers are unable to deliver the services required, we will make every effort to make alternative arrangements so that the trip takes place & continues.
- Unless specified in the event description, catering and refreshments are not included.
- We work hard to offer fun and engaging activities, please ensure to be kind to others and uphold the university [#ItsOnUs](#) policy. If you are asked to leave the excursion due to your behaviour, you will not be eligible for a refund.

### Cancellations and Refunds

We can give refunds and exchanges for Be Part of It activities where we have been notified 14 days or more in advance of the event date. Please note – our refund process can take up to 21 days to be refunded into your account, please contact us via email: [venues@northumbria.ac.uk](mailto:venues@northumbria.ac.uk).

### Photography

Please note photographs or filming may take place during the trip, if you do not wish to have your photograph taken, please contact us via email: [venues@northumbria.ac.uk](mailto:venues@northumbria.ac.uk) and please make you're the team member leading your event aware at the start of the session.

### Third Parties

To provide a wide-reaching experience for students, we do use 3rd party and community partners, therefore it's advisable for all students to read the company's policies and procedures for participation.

Thank you for choosing to be part of our Quayside Glow Tour (Kayaking) activity. To ensure everyone has fun, please see the CBK Adventure T&Cs below:

**You're in safe hands.**

The safety of your activity is paramount. CBK Adventures are inspected every two years by the HSE as a condition of our Adventure Activities Licence. They're also accredited by both British Canoeing and Water Skills Academy, who examine both the safety and quality of our delivery.



Please complete the below form from CBK Adventures to complete your booking process:

[RISK ACKNOWLEDGEMENT AND DISCLAIMER](#)

Pre-arrival Information. Please read this carefully as soon as possible:

- » Complete your waiver: Please complete your 'Risk Acknowledgement & Waiver' form in advance by clicking the 'View required documents' button at the bottom of your booking confirmation. Completing this in advance will speed up check-in on arrival.
- » COVID-19: Should you start to show symptoms of COVID-19 prior to your booking, please do not attend. You can amend your booking by calling us on 0191 251 9412. Our COVID-19 control measures can be read here.
- » What to bring and wear: We don't wear wetsuits on this trip. Please wear lightweight outdoor/fitness clothing with warm layers appropriate for the day's temperature. We supply waterproof bag and trousers to wear on top. You will be asked to wear a helmet so a thick bandana or Buff worn underneath can help keep your head warm. You should expect to get wet feet and a wet bottom! Bring a towel and change of clothes for afterwards.
- » What kayak will I use: You'll be paddling a solo sit-on kayak. These are suitable for someone weighing up to 110kg. If you have any questions about this, just give us a call.
- » Is the water clean: The Tyne is cleaner than it has been for centuries. However, it is an urban waterway so there we must be careful not to ingest the water. We recommend you shower after the tour and wash all your clothes. As a minimum you should wash your face, hands, and forearms after exiting the water.